

P.F.E.DIVAKARAN

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ACADEMIC QUALIFICATIONS:

- **Ph.D. (Management)** in July, 2024 from Madurai Kamaraj University.
- Qualified NET as of 21-04-2014; Roll No.: 37170687; Electronic Certificate No.: 132028829; UGC Ref. No.: 28829/(NET-DEC. 2013).
- **M.Phil (Management)** -2013- (Distance Education) from the Department of Management Studies, Madurai Kamaraj University, with 63%.
- **Master of Business Administration** -2005- (Fulltime-Residential) from the Department of Management Studies, Madurai Kamaraj University, with 69.53%.
- **Bachelor in Physics** -2003- (special) at the American college, Madurai (62%).
- **Diploma in Computer Hardware Technology (DCHT)**, -2002- Thiruchirapalli Regional Engineering College Science and Technology Entrepreneurs Park (TRECSTEP), Madurai.

INDUSTRY / EDUCATIONAL WORK EXPERIENCE AND TRAINING:

- Working at the capacity of Faculty – Teaching at the Department of Management Studies (since 06th September 2010) and is presently serving as its Director & Head (since 03rd June, 2025). Serving in additional capacity as the Director – Jubilee Chapel Choir since January 2014.
 - Certified as Entrepreneurship Trainer under the “**Training of Trainers**” programme sponsored by the Ministry of Skill Development and Entrepreneurship (**MSDE**), through National Institute for Entrepreneurship and Small Business Development (NIESBUD)’s SANKALP Project.
- Worked partly as an **Aptitude / Soft skills trainer** for both Dynamic Pathfinders (a firm providing training and placement solutions, based at K.K. Nagar, Madurai), and as a freelance trainer from 2017 - 2019.
- Worked at the capacity of **Faculty** (Personal Development) / **Management Representative** (QMS) for Sri Chakra Maritime College / Adarsh Institute of Maritime Studies, Pondicherry from 06th May 2009 to 10th May 2010. Job profile included implementation, monitoring and upkeep of Quality Management System (ISO 9001:2008), and role as faculty in relation to the conduct of maritime courses.
 - Have undergone “**Training Programme on Internal Quality Audit for ISO 9001:2008**”.
 - Have undergone course on “**Training for Trainers & Assessors**” for Maritime Education.
- Worked at the capacity of **Ship Administrative Officer** for a period ranging from August 2005 to April 2009 onboard Petroleum tankers involved in Lightering operations in the **US Gulf**, for AET Ship management (Singapore) Pte. Ltd. Have undertaken all shipboard administrative jobs including payroll

administration for sea staff, port documentation, immigration & customs formalities, cargo manifests, handling / procurement of various stores, shipboard accounting and onboard crew management.

- Have undergone training as per STCW'95 (Standards of Training, Certification and Watch-keeping) for merchant seamen.
- Have undergone “**Specialized course in Computer Operations & Information Technology for Ships**”.
- Have undergone “**Specialized course in Accountancy and Shipboard Secretarial Practice**”.

COURSES / SUBJECTS HANDLING:

Logistics Management, Maritime Logistics, Human Resources Management, Foundations of Management, Organizational Behaviour, Mercantile Law, Quantitative Techniques, Retailing, Managerial Economics, Marketing, Business Communication, Managerial skills, Personality Development, Productions Management.

ACADEMIC RESEARCHES:

- Ph.D - “**A Study on the Effectiveness of Non-professional Workplace Singing as an Organisational Development (OD) Intervention technique in Educational Institutions across South Tamilnadu.**”
- M.Phil. - “**A Study on Job Satisfaction among the employees of Susee Corporation, Madurai.**”
- MBA - “**A study on Organizational Climate in Textile Industry with Reference to Centenary Mills (Madura Coats Pvt Ltd) Madurai.**”
- MBA - “**A study on the Assessment of Competencies and Skills of the employees, based on the Competency Model in Aavin, Madurai.**”

POSITIONS HELD

- Board of Studies - Held position as a Subject Expert for the BoS of Maritime Logistics / Business Administration at St. Xavier’s College of Arts and Science, Palayamkottai and SN College of Arts and Science, Madurai.
- Evaluation Committee
 - Been a member of the MBA Question Paper Scrutinizing Panel at Sri Meenakshi College of Arts and Science for Women, Madurai.
- External Examiner
 - Been an External Examiner for the MBA Subject / Project Viva-voce at Sri Meenakshi College of Arts and Science for Women, Madurai.
 - Been an External Examiner for the MBA Subject / Project Viva-voce at Fatima College of Arts and Science, Madurai.

CO-CURRICULAR CREDENTIALS / AUTHORSHIPS AND PUBLICATIONS:

- “Support and Guidance for Entrepreneurial Journey towards MSME Entrepreneur in Madurai, TamilNadu” - ICTACT Journal on Management Studies, Vol. 9, Issue 2, May 2023; ISSN: 2395-1664 (Online); DOI: 10.21917/ijms.2023.0262.
- “Group Singing in Institutions - A Boon, a Therapy and an Intervention” - Bodhi International Journal of Research in Humanities, Arts and Science, Vol. 6, No. 4, July 2022; E-ISSN: 2456-5571.
- “Workplace Group Singing - An Artistic Intervention to Organisational Development” - Journal of Management and Entrepreneurship, Vol. 16, No. 01 (IX), Jan-Mar 2022; ISSN: 2229-5348 (Print), UGC - CARE List Group I, Impact Factor 4.257.
- “Effectiveness of Artistic Intervention to Enhance Quality in Higher Education” - UGC/NAAC sponsored National Seminar conducted by Sri Meenakshi College of Arts and Science for Women, Madurai in 2017 - ISBN: 978-81-933316-8-2.
- “A study on the Impact of Non-professional singing as a means to Enhance Professional Wellbeing and Workplace productivity” - National Seminar conducted by The American College, Madurai in 2014 - ISBN: 978-93-80657-60-8.
- “Student feedback system in Quality Enhancement of Higher Educational Institutions” - National Conference conducted by The Park’s College, Tirupur in 2013 - ISBN: 978-93-81430-52-1.
- “A review on the relationship between Production of Quality Urban Services and their perceived demand, applied onto the categorizations formed therein based on the four unique attributes of services” - National Seminar conducted by The American College, Madurai in 2013 - ISBN: 978-93-80686-89-9.